

Rapid Re-Housing (RRH) Written Standards

Definition: Rapid Re-Housing (RRH) – 24 CFR Part 578.37

RRH provides short-term (up to 3 months) and/or medium-term (3 to 24 months) tenant-based rental assistance and supportive services as necessary to help a homeless individual or family, with or without disabilities, move as quickly as possible to permanent housing and achieve stability in that housing.

Access to Rapid Re-Housing is only through a referral from the community-wide Prioritization List.

Eligibility Criteria

- Must meet HUD Category 1 or 4 definition of homeless (24 CFR Part 578.3)
- Prior living situation must be Emergency Shelter or Unsheltered
- For ESG programs, persons must be below 30% of the Area Median Income (per local funder requirements)

Operational Standards

- Core components required of every RRH program
 - Housing Search
 - Must include a plan to work with landlords to encourage them to provide available units for the program
 - Rental units must pass inspection prior to rental assistance being paid to the landlord
 - Housing Habitability Inspection can be utilized for ESG-funded programs
 - Housing Quality Standards (HQS) inspection is required for CoC-funded programs
 - Rent and Move-In Assistance
 - Must include short- or medium-term rental assistance, at a minimum
 - Each program will determine the average amount and length of time rental assistance is provided
 - RRH programs independently determine the percentage or amount of rent that program participants pay while they are receiving assistance
 - Case Management Services
 - Initial focus is on accessing permanent housing
 - Once housing is secured, focus becomes housing stabilization;
 - Case management ends when household is no longer imminently at risk of being homeless;
 - While participant is enrolled in the program, a minimum of monthly contact is required;
 - Warm hand-off to mainstream and community-based services should be utilized
- Each participant must have a written lease/rental agreement
 - ESG-funded programs: month-to-month is allowable; however, City of Rochester and Monroe County require annual lease if program provides financial or rental assistance;
 - CoC funded programs: initial lease must be for at least one year that is renewable and terminable by cause
- Program participation is limited to a maximum of 24 months

- Prioritization of participants – those least likely to be able to exit homelessness on their own rather than households that appear most likely to succeed in RRH
- All programs will utilize Housing First principles

Standard Outcomes/Performance Measures

- 92% of all participants will remain stable in RRH or exit to other permanent housing destinations
- 64% or more of adult participants will have non-cash benefits
- 64% or more of adult participants will have income from sources other than employment
- 20% or more of adult participants increase income from sources other than employment
- 20% or more of adult participants will have income from employment
- 20% or more of adult participants will increase income from employment
- 92% of participants do not return to homelessness within a one-year period after exit from RRH
- 85% of participants do not return to homelessness within a two-year period after exit from RRH
- Average time from enrollment to moving to permanent housing is thirty (30) days
 - Persons are entered into RRH programs upon completing intake unless person is not eligible based on information obtained at intake (i.e. not homeless, over income, etc.)
- 95% Utilization rate based on amount of rental assistance that is expended annually